



CPC Community Resources Interest Survey

Purpose: The Classified Personnel Council conducted a 5-10 minute, anonymous survey to gauge the interest and needs of CSU State Classified employees in order to assess whether a community and resources fair would be of interest and to identify which resource areas should be represented.

Population:

- **State Classified Employees:** 676 of 1,692 employees completed the survey (40% response rate)
- **Survey Dates:** October 20, 2015-November 19, 2015

Highlights of Findings

Assistance Programs

- The vast majority of respondents indicated they were “Not at all Familiar” with CSU Working Together Foundation or CSU Career WOW program (90% and 89% respectively).
- Over half of respondents (56%) were “Very Familiar” with the Employee Study Privilege Program (only 5% were “Not at all Familiar” with the program).
- Between half and a three-quarters of respondents also indicated they were “Not at all Familiar” with CSU Employee Hardship Loan Fund (73%), English as a Second Language courses (60%), and CSU Care Funds (54%).

Concerns

- Almost half of respondents (48%) had affordability concerns related to transportation/parking, while a third expressed health/medical care affordability concerns, and about a quarter (27%) had housing affordability concerns.
- Transportation/parking was also the top availability concern (28% of respondents expressed concerns), while housing (14%) and health/medical care (12%) were the second and third most common availability concern.
- Pet care (18%), health/medical care (18%) and transportation/parking (16%) were the most common areas respondents wanted more information about.

Community Resources and Services Fair

- Only forty-one percent of respondents said they would either “Probably” or “Definitely” attend the community resources and services fair despite almost half (49%) indicating a resource and service fair would “Probably” or “Definitely” be helpful.
- Only a small percent (7%) indicated privacy as a reason that would “Probably” or “Definitely” prevent them from attending a fair.
- Roughly a quarter of respondents responded they would “Definitely Not” or “Probably Not” have the ability to attend a community and resources fair.
- A fifth of respondents indicated they would “Definitely Not” or “Probably Not” attend a fair.

Information Dissemination

- The most popular method respondents wanted to receive information about resources and services was by email (82%) and website (56%). Less than 15% of respondents preferred receiving information face-to face.

Demographics

- Just under a quarter (24%) of respondents personally earned less than \$30,000 in 2014, while 26% of respondents earned between \$30,000 and \$40,000. A fifth of respondents personally earned more than \$50,000 in 2014.
- Thirty-seven percent of respondents earned their bachelor’s degree, 10% their graduate degree, and 15% their associate’s degree.
- Respondents’ most common educational plans in the next three years included skills training (19%), earning a graduate degree (19%), and obtaining a certification (15%). Twelve percent of respondents expressed plans to obtain their bachelor’s degree.



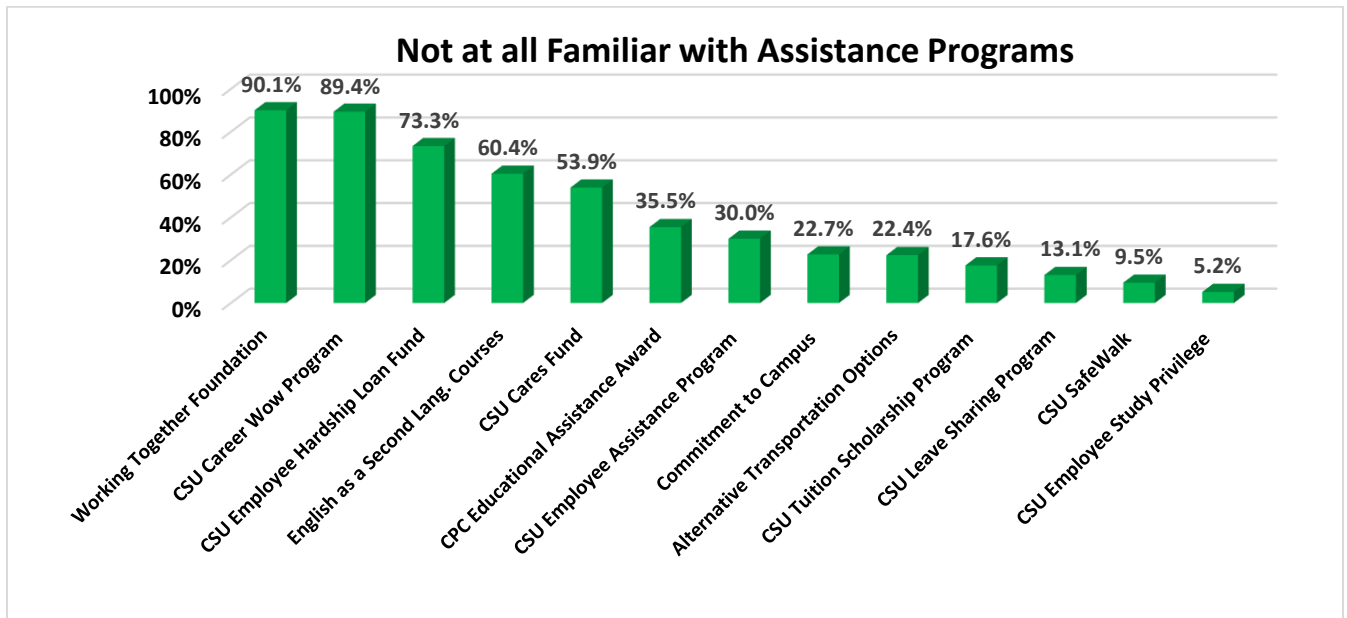
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Assistance Programs

1. Please mark how familiar you are with the following assistance programs.

Assistance Programs	#	Not at all Familiar	Somewhat Familiar	Very Familiar
CSU Cares Fund	675	53.9%	40.1%	5.9%
CSU Leave Sharing Program	674	13.1%	57.0%	30.0%
CSU Employee Hardship Loan Fund	675	73.3%	21.6%	5.0%
Working Together Foundation	674	90.1%	8.5%	1.5%
English as a Second Language courses offered to CSU employees	672	60.4%	30.4%	9.2%
CPC Educational Assistance Award for State Classified employees	671	35.5%	47.4%	17.1%
CSU Career Wow Program	668	89.4%	8.8%	1.8%
CSU Tuition Scholarship Program	672	17.6%	47.5%	35.0%
CSU Employee Study Privilege Program	674	5.2%	38.4%	56.4%
CSU Employee Assistance Program	673	30.0%	37.4%	32.5%
Alternative Transportation Options	675	22.4%	52.6%	25.0%
CSU SafeWalk	674	9.5%	52.1%	38.4%
Commitment to Campus	669	22.7%	47.5%	29.7%

Figure 1. *Percent of State Classified Employees not at all familiar with assistance programs*



1b. Please specify which assistance programs you would be interested in learning more about: 136 comments



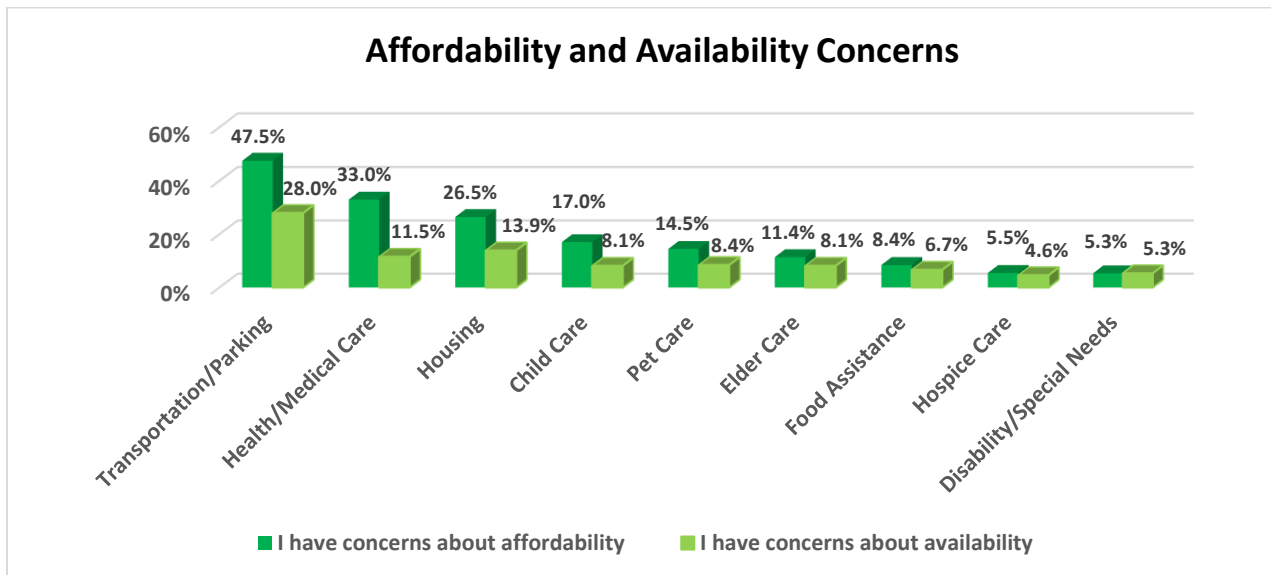
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Concerns

2. Do you or someone in your household have any concerns related to the areas listed below? (Check all that apply for each row)

(676 employees)	I have concerns about affordability	I have concerns about availability	I would like <i>more information</i> about services/ resources in this area	Not a concern/ Not relevant
Child Care	17.0%	8.1%	7.4%	75.4%
Disability/Special Needs	5.3%	5.3%	7.8%	79.1%
Elder Care	11.4%	8.1%	12.9%	72.0%
Food Assistance	8.4%	6.7%	8.3%	75.9%
Health/Medical Care	33.0%	11.5%	17.9%	46.3%
Housing	26.5%	13.9%	13.2%	60.5%
Hospice Care	5.5%	4.6%	5.8%	79.6%
Pet Care	14.5%	8.4%	18.0%	60.8%
Transportation/Parking	47.5%	28.0%	16.1%	31.4%

Figure 2. Percent of State Classified Employees who have affordability and/or availability concerns



*Note: Percentages based on the 676 respondents who completed the survey

2b. Please describe any additional areas of concern listed or not listed above (e.g. access, time constraints): 73 Comments



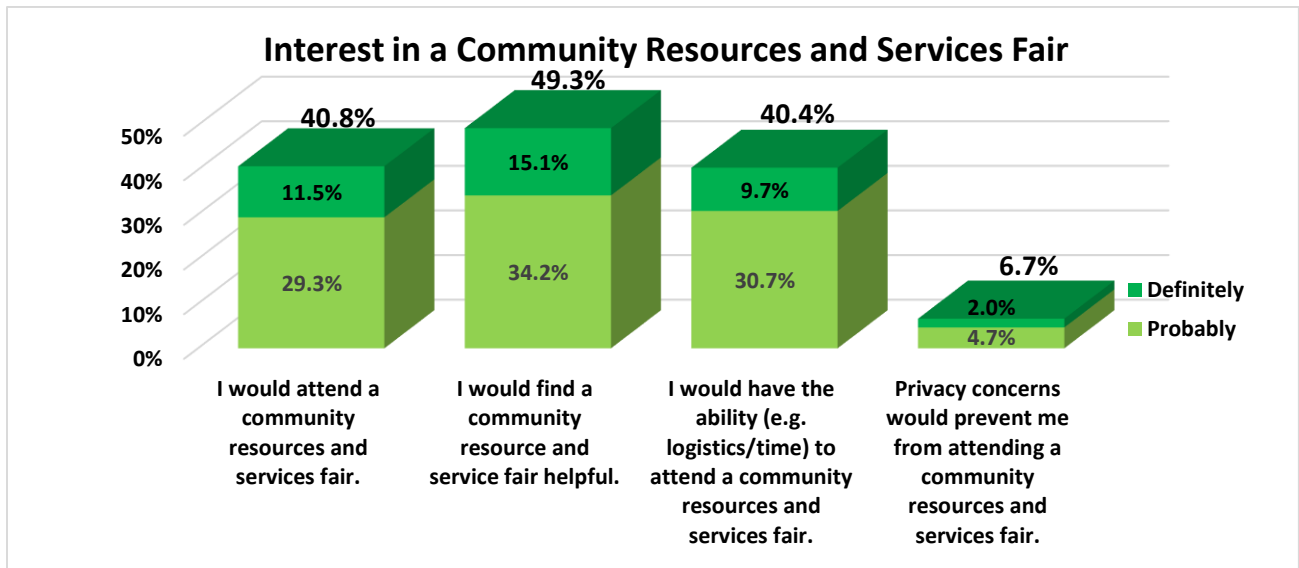
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Community Resources and Services Fair

3. The CPC is exploring the idea of a community resources and services fair on campus to introduce and connect employees to local resources and services that might help address employees' areas of concerns. We would like to gauge your general interest by having you select the choice that best reflects your response to the following statements.

	#	Definitely Not	Probably Not	Maybe	Probably	Definitely
I would attend a community resources and services fair.	672	3.9%	16.5%	38.8%	29.3%	11.5%
I would find a community resource and service fair helpful.	669	3.3%	12.7%	34.7%	34.2%	15.1%
I would have the ability (e.g. logistics/time) to attend a community resources and services fair.	670	6.1%	18.8%	34.6%	30.7%	9.7%
Privacy concerns would prevent me from attending a community resources and services fair.	664	37.5%	39.9%	16.0%	4.7%	2.0%

Figure 3. *Percent of State Classified Employees interest in a community resources/ services fair*



3b. Please share any concerns you have about a resources and services fair held on campus (e.g. benefits, attendance obstacles, etc.): 76 comments

4. Do you have any suggestions for what to include in a Community Resources and Services Fair?: 80 comments

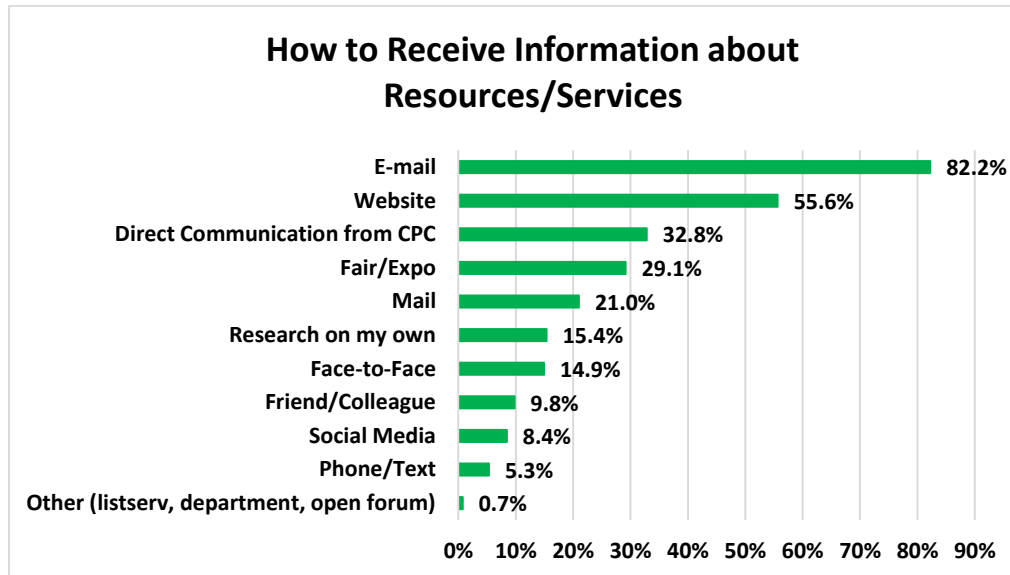


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Information Dissemination

**5. How do you prefer to learn or receive information about services/resources?
(Check all that apply)**

Figure 4. *Preferred method of receiving information about resources and services*



**Note: Percentages based on the 676 respondents who completed the survey*

6. Is there anything that prevents you or your family from receiving information about services/resources? (e.g. language barrier, internet access, etc.)

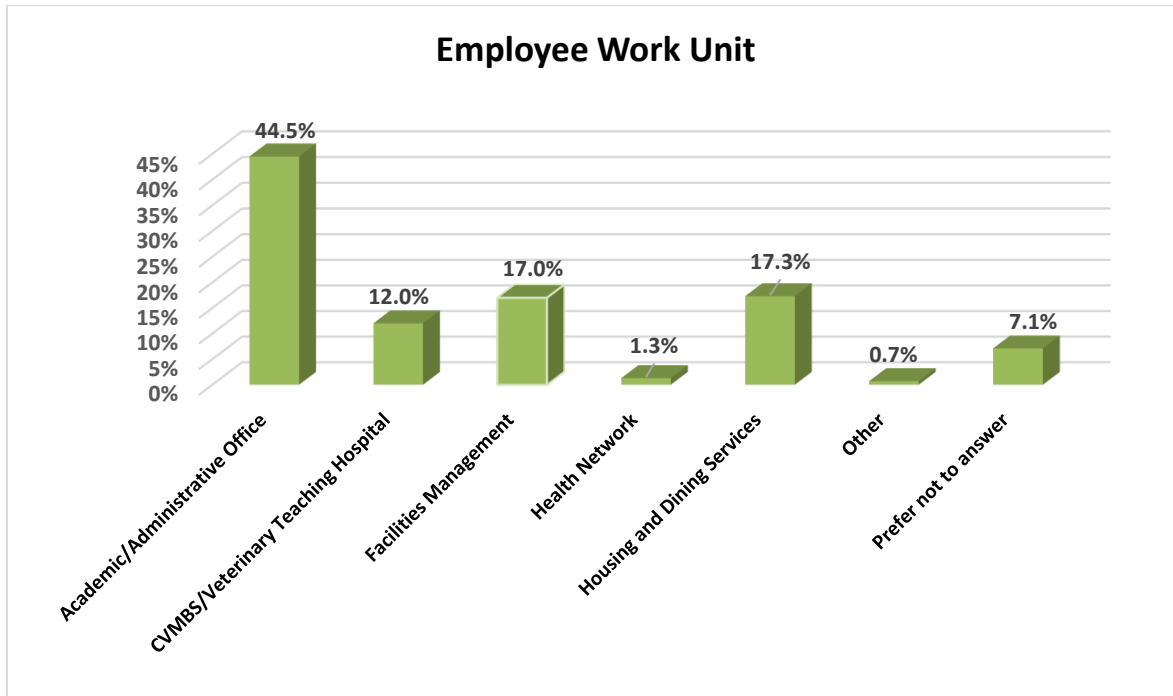
28 comments



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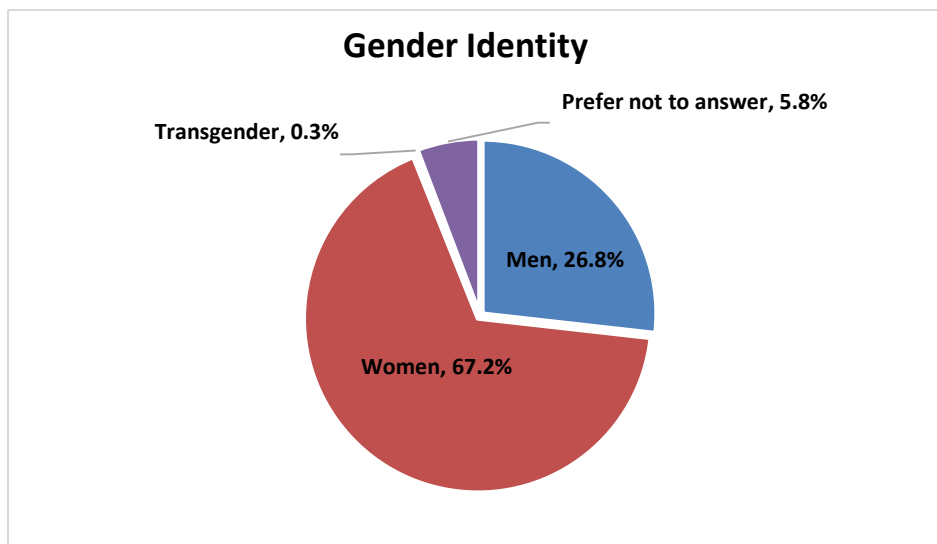
Demographics

7. Which of the following best describes your primary work unit?



**Note: Employee work unit was self-reported and it is hypothesized there may have been some question confusion that resulted in inflated responses of academic/administrative office as a primary work unit.*

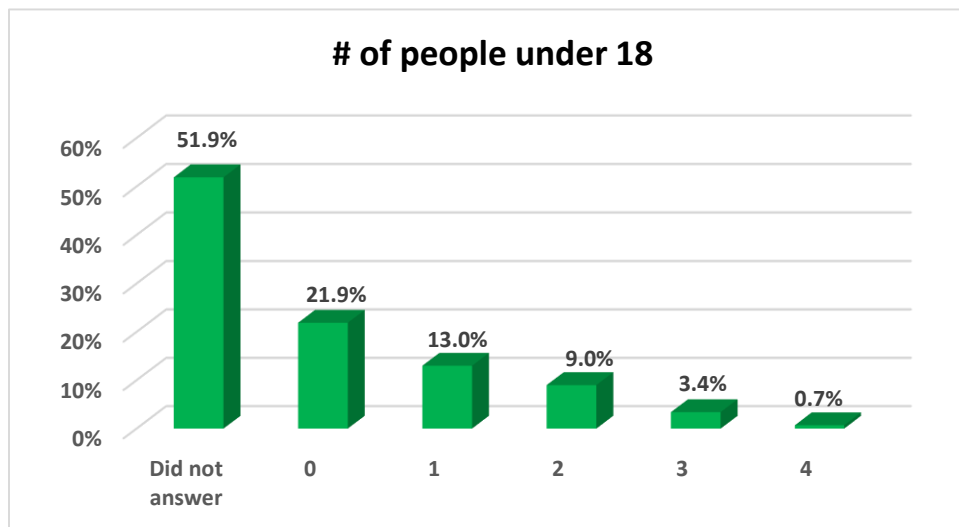
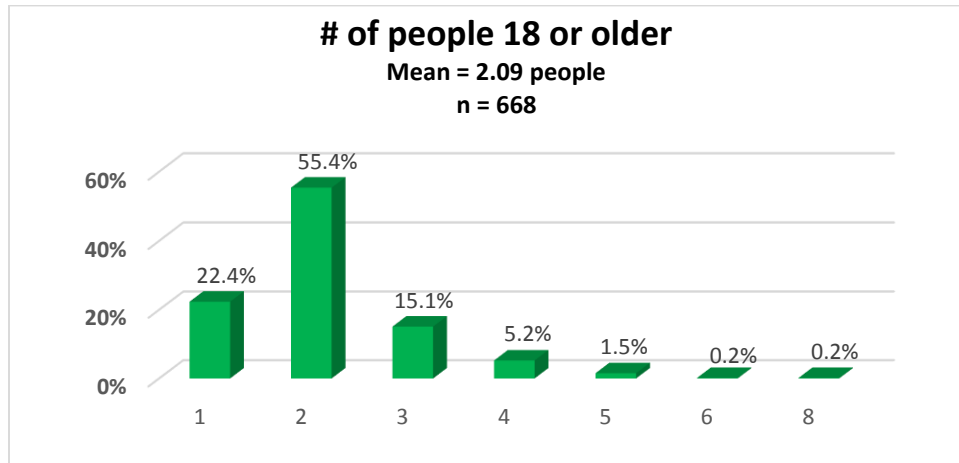
8. Please specify your gender identity: (Check all that apply)





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9. Including yourself, how many people currently live in your household?



**Note: Respondents may have skipped the question asking how many people they had in their household under 18 if they did not have anyone to report instead of selecting "0". This conjecture would help explain the considerably smaller number of respondents who answered the second part of this question.*

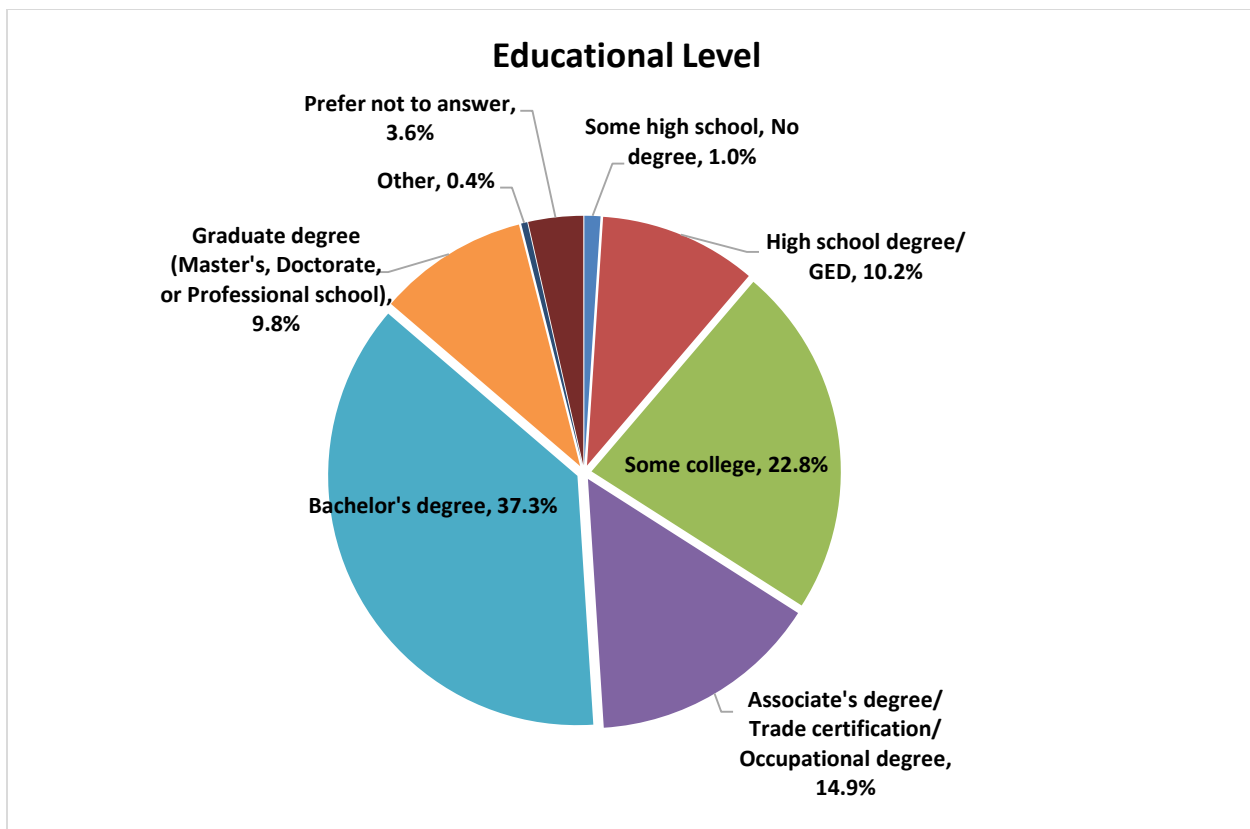


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10. Approximately, how much money did **YOU** personally earn in 2014? This includes money from any and all jobs and all net income received by **YOU**.
11. Approximately, how much money did **ALL MEMBERS** of your **HOUSEHOLD**, including yourself, earn in 2014?

	10. Personal Earnings	11. Household Earnings
Less than \$20,000	8.2%	2.6%
\$20,000 - \$29,999	15.4%	8.2%
\$30,000 - \$39,999	25.8%	12.9%
\$40,000 - \$49,999	30.5%	17.4%
\$50,000 - \$59,999	10.6%	11.4%
\$60,000 - \$69,999	4.9%	11.4%
\$70,000 - \$79,999	1.6%	11.8%
\$80,000 or more	3.0%	24.2%
Total Respondents	573	534

12. What best describes your current educational level?





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13. Which type of educational opportunity, if any, are you hoping to pursue in the next 3 years (Check all that apply)?

